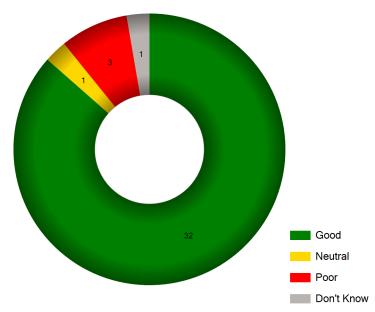
## **The Clanfield Practice**



Overall, how was your experience of our service?

Good Poor

86.5 % 8.1 %

Based on a sample of

37 patient(s)

Between

14 Aug 2023 to 20 Aug 2023

Last 12 months	12 months Overall Experience Response Volume	
	Good Poor	
July 2023	<b>84 % 7 %</b> ly 2023 248	
June 2023	<b>95</b> % <b>3</b> % 1e 2023 149	
May 2023	<b>95</b> % <b>2</b> % 1y 2023 193	
April 2023	<b>94</b> % <b>2</b> % ril 2023 173	
March 2023	92 % 3 % rch 2 223	
February 2023	96 % 3 % bruar 214	
January 2023	<b>94</b> % <b>3</b> % nuary 204	
December 2022	91 % 5 % pemb 123	
November 2022	93 % 4 % /emb 186	
October 2022	95 % 2 % tober	431
September 2022	95 % 2 % ptem 164	
August 2022	94 % 0 % Jgust 143	

ase can you tell us why	you gave your answer?
Good	
Date	Comment
20/08/2023 05:54 PM	Nurse Natalie was EXCELLENT
20/08/2023 09:20 AM	We had an appointment immediately
19/08/2023 04:43 PM	Blood test appointment. Easy to book the appointment and test was completed by a lovely lady who was professional and friendly.All completed quickly but not rushed. I'm
Neither	
Date	Comment
15/08/2023 10:23 AM	The eConsult form is somewhat complicated and needs simplifying especially when an appointment is required somewhat urger and to have to wait for a response is so worrying.
Poor	
Date	Comment
18/08/2023 04:30 PM	I'm sare
15/08/2023 09:51 PM	Felt as though just going through motions and ticking boxes. Not interested in me.
14/08/2023 11:16 PM	Absolutely useless, keep getting fobbed off just because I'm a young girl and "it's natural" disgusting attitudes towards women froboth male and female doctors and nurses. Instead of finding the root of rhw issue, you just keep prescribing things without actual examining me.
Don't Know	
Date	Comment
18/08/2023 04:32 PM	idk